

**Clinical Research Network South London PRES 2021/2022**  
**Results Report – St George’s University Hospitals NHS Foundation Trust**

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**Introduction**

The Participant in Research Experience Survey (PRES) measures the experiences of participants in health and social care research, by asking individuals to give feedback on the research they have taken part in. Through PRES, the NIHR aims to put research participant experience at the centre of research delivery by providing an opportunity for as many research participants as possible to share their experience of taking part in research.

**Acknowledgements**

The Network would like to say thank you to everyone who completed the PRES and to the research staff on the ground who helped to deliver the survey, which gave people the opportunity to feedback their experience.

**Survey Delivery**

A total of *728 responses* were received from St George’s University Hospitals NHS Foundation Trust for 2021/2022.

## Survey Results

The results refer to the period from April 2021 to March 2022 and apply only to St George's University Hospitals NHS Foundation Trust

For 78% of respondents it was the first research study they had taken part in. 98% of respondents had been taking part in the research study between 3 months to 3 years.

100% who completed the survey reported they were the person taking part in the research.

**Table 1. Summary of quantitative findings.**

Question	Result
The information that I received before taking part prepared me for my experience in the study	95% reported Strongly Agree or Agree
I feel I have been kept updated about the research	89% reported Strongly Agree or Agree.
I know how I will receive the results of the research	88% reported Yes or Yes to some extent
I know how to contact someone from the research team if I have any questions or concerns	91% reported Strongly Agree or Agree
The researchers have valued my taking part in the research	94% reported Strongly Agree or Agree
Research staff have always treated me with courtesy and respect	98% reported Strongly Agree or Agree
I would consider taking part in research again	95% reported Strongly Agree or Agree

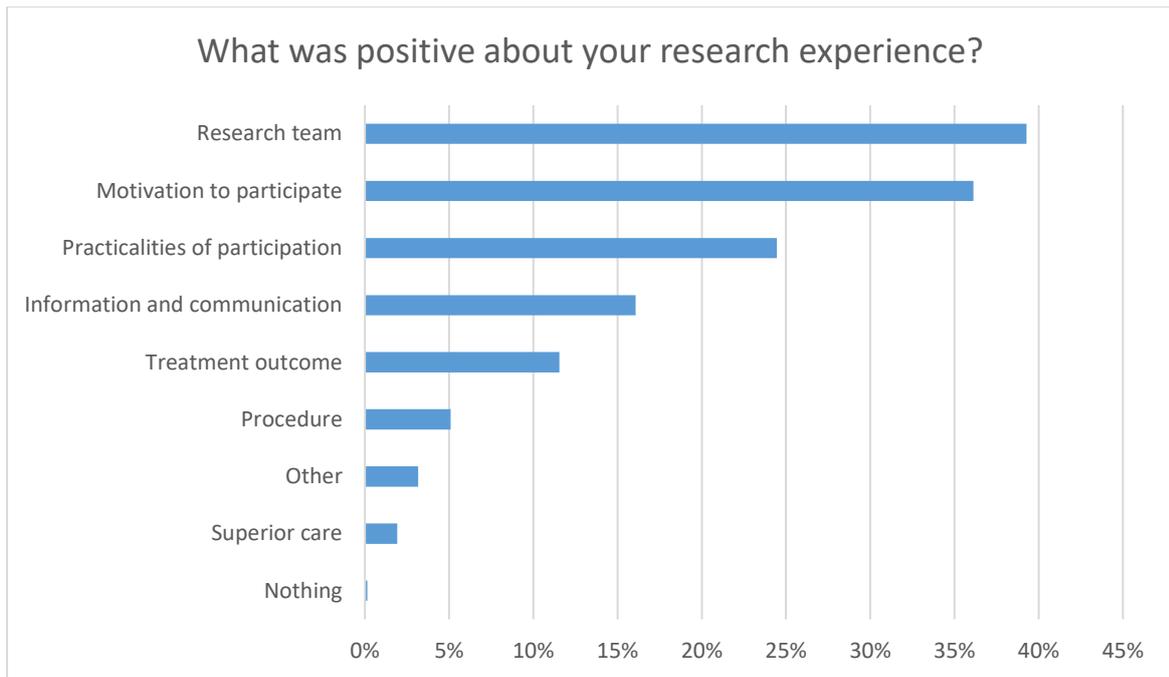
## Participant feedback

The free text questions invite respondents to give further feedback in their own words about their experience of participating in research. The comments were analysed to understand the most common positive and negative experiences. Comments could be assigned multiple themes.

**Table 2. What was positive about the experience?**

<b>Themes</b>	<b>Description/Examples*</b>
Research team	Staff were friendly/professional/helpful/informative/kind/welcoming; staff treated me with respect; staff made me feel valued; provided quality care.
Motivation to participate	Happy to contribute to research; felt like I was helping people; wanted to be part of the wider picture; I felt useful and valued; positive experience from participation.
Practicalities of participation	Well organised; efficient; arranging appointments with ease; appointment times were kept; safe environment; straightforward; ran smoothly; convenient; survey could be done from home; easy to participate; easy enrolment.
Information and communication	Clear explanations; kept updated throughout; received clear instructions; received enough information; clear lines of communication; regular emails; my questions were answered; information was detailed; staff were responsive; felt no pressure/imposition.
Treatment outcome	Reassurance; knowledge from participation, e.g. antibody status; gave me more confidence; the treatment has improved my condition/quality of life; knowing COVID status increased confidence.
Procedure	Happy being tested regularly; tests were simple and easy; receiving medication; regular monitoring/health check.
Other	Any other comment, including everything was good.
Superior care	Access to options other than standard treatment; early access to vaccines.
Nothing	Synonyms of the word nothing.

*\*Description/Examples are for the overall Clinical Research Network South London.*



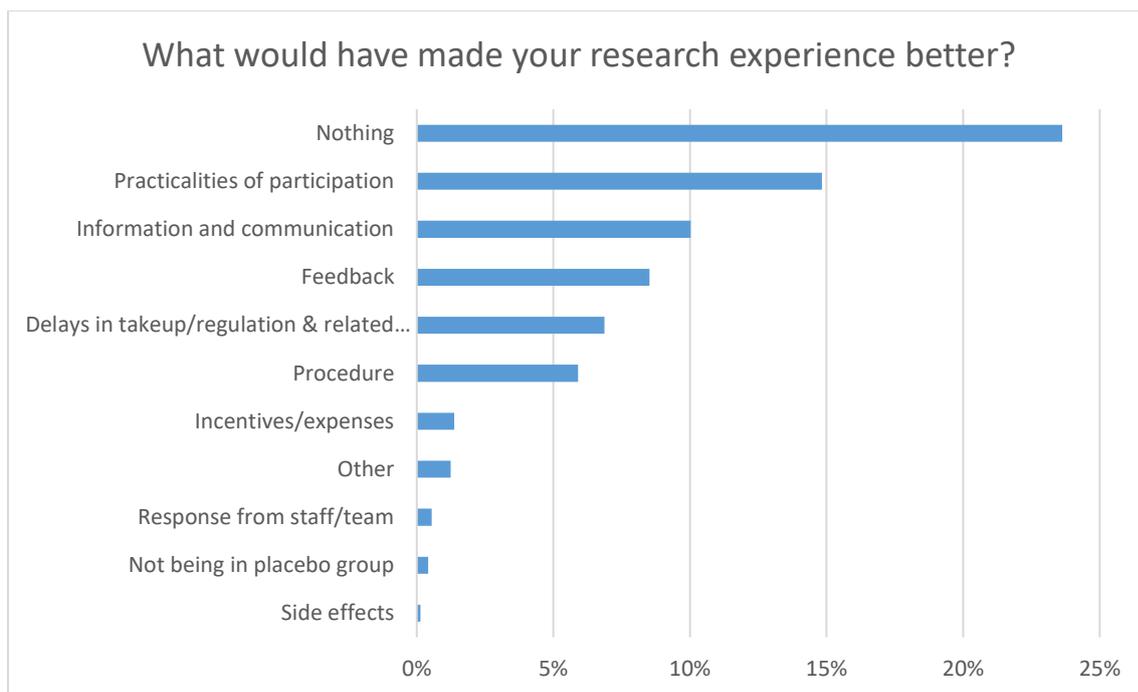
The 3 most prevalent themes for St George's University Hospitals NHS Foundation Trust –

- Research team
- Motivation to participate
- Practicalities of participation

**Table 3. What would have made your research experience better?**

<b>Themes</b>	<b>Description/Examples*</b>
Nothing	Nothing; not sure; everything was good
Practicalities of participation	Free parking; easier parking; more local facilities; ability to have appointments/blood taken locally; less waiting time; ensuring appointments are on time; if the app/website worked well; drinks/snacks; shorter appointments; reminder emails/texts; more flexible appointment times; reduce wait for medication.
Feedback	Regular updates on overall trial progress; to receive results/conclusions of trial; regular updates on test results; inform participants of negative results, not just positive; more consistency in how results are communicated.
Information and communication	More information; clearer instructions; clearer information on procedures, e.g. how to perform nasal swab, what antibody test was used; an open line of communication with staff; providing contact details/phone numbers; kept informed about length of participation.
Delays in take up/regulation and related inconveniences	Slow vaccine uptake; vaccination not showing up in the NHS app/on GP records; related inconveniences, e.g. travel.
Procedure	To have fewer blood tests; unpleasant experience of blood tests, e.g. bruises; fix limitations with daily diary; keep trial expectations same throughout; reduce the amount of questionnaires/updates participants; if unblinding didn't take so long.
Other	Any other comment.
Response from staff/team	More staffing capacity; more contact with staff; having more skilled/knowledgeable staff.
Incentives/expenses	Financial compensation; reimbursement for travel/parking; vouchers.
Not being in placebo group	Not being a placebo subject; receiving the drug and not placebo.
Side effects	Not having negative effects from treatment.

*\*Description/Examples are for the overall Clinical Research Network South London.*



With a proportion commenting that ‘nothing’ could have been better. The other top themes what would have made the research experience better -

- Practicalities of participation
- Information and communication
- Feedback

This data can be used to provide positive feedback to research teams and inputting into Trust’s continuous improvement initiatives. The PRES results for this year and previous years can be accessed via the Open Data Platform (ODP) – PRES Dashboard. If you have any questions about the data or would like support in helping deliver the PRES in 2022/2023, please contact: Neha Modha – Patient and Public Interaction/Engagement Manager [neha.modha@nihr.ac.uk](mailto:neha.modha@nihr.ac.uk).